

Profile As an Audit Senior Manager with over 25 years of experience, I possess expertise in IT and Business risk, as well as international program delivery across various sectors, including Insurance, Pharmaceutical & MedTech, Staffing Industry, Telecommunication, Banking, and Manufacturing. My skills include improving both IT and operational processes including cybersecurity, from the second and third line of defense, providing value-added deliverables, and ensuring best practices and regulatory compliance over the company's internal control framework.

I have a proven track record of engaging and leading small multinational teams, as well as working independently, creating knowledge-sharing best practice environments, and delivering complex risk projects and audits within time, quality, and cost discipline. My experience has equipped me with the ability to provide added-value outcome and guidance to organizations, ensuring they meet their objectives while mitigating risks.

Diploma **CIA** - Certified Internal Auditor | IIA, 2007
CISA- Certified Information Systems Auditor | ISACA, 1999
CISM- Certified Information Security Manager | ISACA, 2023 (*on-going*)
Master of Science in Economics, Major in political economics | University of Geneva, 1996
Dipl. in Engineer Sciences HES, Major in telecom. | Engineers School of Geneva, 1991

Personal Birthdate: 9 October 1969 | Swiss Citizen | partnership with two children

Languages Native French, Fluent English and basic German

Technical ISO/IEC 2700x, COBIT, IT Governance, ITIL, ACL, SAP, all common OS and Databases including latest infrastructure technologies such as IA, virtualisation, Cloud Technologies, etc.

Career summary

2017 to 2022 **Project Leader | Zurich**
Led a private-owned project related to the implementation and usage of financial robo-advisors based on Artificial Intelligence (AI) using big data and machine learning. The role included the full management lifecycle for the development, optimization and exploitation of the final product including the technical infrastructure, the management of the external resources, and the design and optimization of the different AI models.

2014 to 2016 **Internal Audit Senior Manager | Zurich Insurance Group | Zurich**
Led a portfolio of circa 30 IT and Operational audits per year representing yearly ~8000 audit hours with internal and external resources in a complex and global organisation.

2008 to 2013 **Internal Audit Senior Manager | Adecco Group | Zurich**
Member of the Group Internal Audit Leadership team
Led the global IT audit team (up to 8 auditors – covering 60 countries) with a strong focus on integrated audit approach and data mining. Additionally, fully accountable (Operational, IT and Financial) for the audit plan of the Central and Eastern European Business Units.

2014 & 2004 to 2008 **IT Control and Risk Management Consulting GmbH | Zurich**
Provided Risk Consulting Services to blue-chip clients such as DepuySynthes (J&J Company), Credit-Suisse, Winterthur Group, Axa Tech AG, ABN-Amro Bank, Altana Pharma to support business integration or internal control framework implementation. Duration of Projects was typically from 6 to 18 months.

1997 to 2004 **Deloitte**
 2002 **Manager, ERS** | Zurich
 2001 **Senior Consultant** | Auckland, New Zealand
 1997 **Consultant** | Geneva
 Led an Enterprise Risk Management team (up to 6 people) to undertake Information Systems and Operational Audit assignments for external regulatory audits and consultancy services such as business process improvements, computer forensic investigations, and network vulnerability assessments.

Career Insight

2014 to 2016 **Internal Audit Senior Manager | Zurich Insurance Group | Zurich**
 Managed audit portfolio included various topics such as:

- Comprehensive review of a 1 Billion USD project (from bidding to the transition and transformation of the services) related to the outsourcing of the telecommunication services;
- Review of the service delivering of strategic IT outsourcing suppliers including the IT security and the operation management;
- Review of the data privacy programme (GDPR) for the key Business Units;
- Review of the technical database & IT infrastructure of several datacentres managed by different third parties suppliers for a total of 5000 audit hours;
- Review of the application development lifecycle for critical web-faced applications.

2008 to 2013 **Internal Audit Senior Manager | Adecco Group | Zurich**
 World leader in Human Resources Solutions –Top Swiss #15 in the Global 500 ranking-list
Member of the Group Internal Audit Leadership team

- Successfully drove the IT audit function with limited resources in a decentralised, multi-cultural and cost-driven organisation to the full satisfaction of the Head of GIA, Audit Committee, external auditors and Business units across a complex IT environment composed of +500 critical applications serving 12 main Business Units and more than 50 second-tier Business Units.
- Transitioned from pure compliance audit to value added audit by adopting an integrated audit approach where IT and business auditors worked together;
 Implemented data analytics and mining tools as a pivot-centre in all audit programs with the aim to improve the efficiency and quality of the audit process;
 Hence, 30% of the audit findings were directly linked to those new approaches.
- Strengthened and standardized the yearly independent testing of the IT Internal Controls Framework across all business units. Therefore, compliance work were reduced from 40% to 20% and reliance by external auditors were obtained with a drop of external audit fees.
- Implemented a continuous auditing program to provide assurance on Segregation of Duties for one of the major ERP systems.

Selection of projects:

Credit Suisse Financial Services | 18 months

Managed the local implementation of the SOX IT compliance program across CSFS's operations in Italy, Germany, Monaco, Luxembourg, Gibraltar and Brazil.

- Restored project management confidence in critical Business units / environment.
- Achieved all project deliverables in terms of quality, timescale and budget.
- Performance resulted in becoming a key member of the global SOX IT implementation team.

Winterthur Group | 10 months

Advised local management throughout the re-engineering project of the IT compliance framework in Belgium, Spain, UK, Germany, Hungary and US operation: Project was done under the full satisfaction of both business sponsor and external auditors.

Cablecom AG, Subsidiary of Liberty Global Inc. | 6 months

Provided program delivery support to the Swiss entity during the implementation of the company-wide compliance program with a focus on the design and implementation of automated business controls for the critical business processes.

As a results, a full set of automated controls was successfully implemented in a very short period of time and the SOX compliance certification was successful with no significant deficiency.

Deloitte | Geneva, Paris, Auckland, Zurich

Key clients included Merrill Lynch, Glencore, Royal Bank of Canada, Credit Lyonnais, Vodafone, Microsoft, Procter & Gamble, Japan Tobacco International, Phillips Morris, Morgan Stanley, SGS, Coutts Bank, Nestle, Fiat, BASF, Alcatel, Alstom, PartnerRe, Kredietbank, Banca Popolare di Sondria and Sotheby's.